

Close Encounters – Things You Need to Know

- Due to unforeseeable animal health issues, Perth Zoo cannot guarantee that all animals and exhibits specified will be available.
- Due to animal behavioural issues, experiences may vary.
- Children under the age of 16 years must be accompanied by a paying adult.
- Keeper for a Day experiences include a meal voucher from one of Perth Zoo's cafes.
- Please note for health and safety reasons, if there are health restrictions, cold or flu symptoms or if you are pregnant you are unable to participate in Be a Keeper experiences or Eye to Eye encounters.
- Please be advised that it is your responsibility to advise the Zoo if you have any medical condition (e.g. pregnancy) or a mobility issue that you or your doctor feel we should be aware of in order to ensure your safety.

For your safety and enjoyment please note the following:

- Don't wear red or bright colours as they may disturb animals and cause unexpected responses.
- Enclosed flat shoes must be worn for Keeper for a Day experiences and are recommended for all Eye to Eye experiences.
- Bring your own camera and camera phone. We welcome you to take photos and encourage you to share your experience on social media tagging Perth Zoo and / or using #perthzoo

Cancellation Policy

Once paid, confirmed bookings are non-refundable.

Vouchers are non-refundable once purchased, unless due to reasons beyond Perth Zoo's control the experience is suspended or unable to be coordinated due to lack of resources from unforeseen circumstances within the validity of the voucher period.

Waiver of Liability

The Zoological Parks Authority accepts no liability for any person or body for any loss, injury or property damage from any action or cause whatsoever undertaken at Perth Zoo. Participants must abide by Staff instructions at all times. It is a condition of participation that visitors observe all warning signs, do not venture over exhibit safety barriers and do not enter the Zoo's off limit areas, unless instructed by Zoo Staff.



Open 9am to 5pm every day
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Stay in touch



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